**Instructor’s Evaluation**

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Unnecessary scroll |
| **Short Description :**  When I want to add bid, I will definitely want to select a section.  Your UI forces me to scroll down to find the section. Adjust your UI so that I dun have to scroll to select a section. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Not size for 1024 X 768 (refer to project wiki) |
| **Short Description :** | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |
| **Severity** : 2 | **Problem** : Confusing time XXXX EST 1970 |
| **Short Description :** | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

**Evaluation from Classmates**

|  |  |
| --- | --- |
| **Severity** : 3 | **Problem** : Update bid problem with E$ |
| **Short Description :**  I was using ian.ng.2009, who has $200 eDollars. I bidded for IS200 with 200 e$ amount. Then I proceeded to update the amount for the same course. However, I could not change it to any other amount other than 0 as the remaining available amount to bid is 0.  The problem was that my 200 e$ should be available for me to change the amount for the course. | |
| **Evaluator’s Suggested Solution:** | |
| **Team’s Solution :** As update bid wasn’t the key functionality due for Heuristics evaluation, this function was not ready for usage. This functionality will be ready by our next supervisor meeting. | |

|  |  |
| --- | --- |
| **Severity** : 3 | **Problem** : Date time format is not user friendly. |
| **Short Description :**  Self-explanatory. | |
| **Evaluator’s Suggested Soultion:**  Make a friendlier date time stamp. | |
| **Team’s Solution :** The team will take the evaluator’s suggestion and adopt a timestamp which is more user friendly. | |

|  |  |
| --- | --- |
| **Severity** : 3 | **Problem** : The link to Elearn and OASIS is not relevant to the project |
| **Short Description :**  Since the user is not SMU student, why would he gets redirected to the SMU’s OASIS and Elearn. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :**  Honestly, this doesn’t even qualify as a problem with a severity of 3. Our team left the links there as samples to show the users that we have spaces available for them to put other related. We will take out the links to OASIS, and Elearn as the user suggested. | |

|  |  |
| --- | --- |
| **Severity** : 3 | **Problem** : Main navigation is a little counter intuitive |
| **Short Description :**  The main navigation doesn't occupy a very obvious position, and the colours and size do not help to make it stand out. It also resembles the breadcrumb view, which makes it very counter intuitive because it suggests that Search & Bid is under Summary, and User Information under Search & Bid, when they are all supposed to be at the same 'level'. | |
| **Evaluator’s Suggested Soultion:**   1. Don’t display it using breadcrumbs 2. Make it more salient or put it in the top bar or make a side navigation bar. | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 3 | **Problem** : Cannot add bids for zac.ng.2009 |
| **Short Description :**  There is no option for zac to add any bids for SOB students. | |
| **Evaluator’s Suggested Solution:** | |
| **Team’s Solution :** This was due to a slight bug in our backend, and we have since sorted it out with the right logic. | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Cannot know whether the course is able to be bid or not. |
| **Short Description :**  It will be better if you show whether the user can bid for a certain course or not and don’t let them add bid. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Usage of modal box in View bid is not very clear. |
| **Short Description :**  It is rather confusing for the user since the modal box is actually movable without serving any purpose. | |
| **Evaluator’s Suggested Soultion:**  Disable draggable for the modal. | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Header |
| **Short Description :**  No need to put the words at the top as a link. Put the logout as a button instead of clicking the icon then logout as its extra steps. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : All the 3 links on the navigation bar leads to the same page |
| **Short Description :**  Username, School, and eDollar on the navigation bar all goes to the same page. Redundant click. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Redundant Navigation |
| **Short Description :**  There is another navigation bar below the black navigation bar. Why not put everything on the black navigation Bar?  Screen Shot 2013-10-19 at 5 | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : User need to click too many times to search for a course. In addition, having two navigation bar without any apparent relationship to each other is not very user friendly. |
| **Short Description :**   * At first, I was not able to find the course list. And then, there was a side bar which doesn’t really fit will into the app theme. In addition, the animation speed was rather too fast. The second navigation bar looks like a secondary navigation bar although it can be considerd as primary navigation bar since it is the main navigation bar. * It is a little tedious to add bid as user have to keep selected what they want. | |
| **Evaluator’s Suggested Soultion:**  Try to merge the navigation bars together. And also, apply styling to bidding ends. It’s not very obvious at first. Course search should not be in side bar as it is a first-class citizen. The app will not work without it. | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Adding bid is not so user friendly |
| **Short Description :**  Why suddenly something pop-out from the right instead of leading me to a new landing page? Because user is not expecting that. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : The add bid function wasn’t immediately obvious |
| **Short Description :**  I had to spend some time looking around the app to find the function to add bid. The other headings were too salient. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : The text box to enter a bid is too disruptive |
| **Short Description :**  The text box that appears is a bit too disruptive, and does not match the theme of the rest of the website. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Course search feature is a little restrictive and sometimes counter intuitive |
| **Short Description :**  Having to select the course from a drop down list presents the benefit of users not having to remember the full course name, but when there are more courses (>100), selecting from a dropdown list is going to be a problem.  After selecting the school, the list of courses doesn’t get filtered, i.e. I select SOB but the dropdown list still allows me to select IS207, which can be potentially confusing. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Facebook and Twitter symbol is not user intuitive |
| **Short Description :**  I thought it’s supposed to be a clickable link to a Facebook page or Twitter. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Unable to edit Bid |
| **Short Description :**  Add bid for IS200 and 200e$. Attempt to edit to 20e$, amount does not change. Shows insufficient amount. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Navigation Bar |
| **Short Description :**  Having 2 navigation bar such as the menu bar and navigation bar on the webpage makes it a little confusing. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 2 | **Problem** : Cannot view current round bid status |
| **Short Description :**  Cannot view current round and bid status. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : CSS Not loaded |
| **Short Description :**  GET  <http://2013-g1t3.rhcloud.com/app3/countdown/assets/countdown/css/styles.css> 404 (Not Found) | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Webpage not configured to be 1024x768 |
| **Short Description :**  Elements overlap when using a 1024x768 resolution | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Hidden Side Bar |
| **Short Description :**  User needs to go back to previous page again to bid if he keys in an invalid bid  Might want to reconsider hidden side bar. Adds unnecessary complexity to the website | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : The Search Course panel seems awkward |
| **Short Description :**  it blocks the page content | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Timetable view is potentially confusing |
| **Short Description :**  The cell width for each day is not of the same length. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Timetable Accuracy issue |
| **Short Description :**  It is rather confusing to put “8.30-10:00” and followed by “10:15-11:45”. This should be fixed as freshmen may wonder what happened to the 15 minutes in which they have lesson. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Search Friendliness |
| **Short Description :**  The menu button on the top right should include all the functions available. I keep having the instinct to click on that to do my search and bid, which I think is natural for many users. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Language usage |
| **Short Description :**  Usage of words such Delete bid is rather misleading since it should be called either Drop bid or Cancel bid.  Edit bid should be Update bid since it’s actually asking the user to update his/her bid. | |
| **Evaluator’s Suggested Soultion:**  Fix above-mentioned issues and be concise with labels. | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : No purpose behind showing bidding countdown in landing page. |
| **Short Description :**  It does not serve any purpose. However, after the user has logged in and want to check bidding end time, user could not check. | |
| **Evaluator’s Suggested Soultion:**  Maybe, remove it? | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity :** 1 | **Problem :** External Links should be opened in a new window |
| **Short Description :**  User should not be redirected to another website in the same window as it may cause confusion. | |
| **Evaluator’s Suggested Soultion:**  Use target=”\_blank” | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity :** 1 | **Problem :** Error message should be more obvious |
| **Short Description :**   * The error message may be missed by user . * When I tried to bid with the amount more than the amount I have, there are two error messages saying the course is completed. * The error messages are not clear and is hard to spot. * Error messages are too small to even be noticable. * After making an erroneous bid, I was waiting for the app to respond for some time before realizing that a small error message had appeared. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity :** 1 | **Problem :** More information can be shown on timetable |
| **Short Description :**  This can minimize the clicks needed for viewing info of the different bid. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Reduce Scrolling |
| **Short Description :**  Scrolling needed for timetable viewing and viewing course | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Can view course from other schools in first round |
| **Short Description :**  In first round, user can view courses from other schools and bid, though error message is displayed. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : 1 | **Problem** : Cannot view list of courses when the list only has 1 course |
| **Short Description :**  Courses from SOB and SOE cannot be viewed as a list. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity :** 1 | **Problem :** Would prefer if editing of bid is done through forms instead of pop ups |
| **Short Description :**  If java script is disable, user functionality would be severely affected. | |
| **Evaluator’s Suggested Soultion:** | |
| **Team’s Solution :** | |

|  |  |
| --- | --- |
| **Severity** : | **Problem** : Should be able to view details of course all at one go instead of having to click in to view the details |
| **Short Description :**  Have to take a few clicks in order to view all the details of a particular course | |
| **Evaluator’s Suggested Soultion:**  Could have a page that includes all the details of the course. | |
| **Team’s Solution :** | |